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In the Spotlight

VINCI Facilities and BICSc

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www.vincifacilities.com

VINCI Facilities and BICSc

In October 2010 VINCI facilities made the decision to encompass the British Institute of Cleaning Science (BICSc) standards for education and training within its Self Delivery Cleaning Services. This gives VINCI a consistent standard and gives professional recognition to the skills of the cleaning staff through BICSc.

The BICSc membership and accreditation is an important step in VINCI Facilities' ambition to increase its cleaning self delivery capability and to meet the changing demands of the market.

Working with a BICSc accredited professional, Lynn Webster of Lynn Webster Consultants Ltd, (LWC Ltd) the VINCI Academy has provided training for our Facilities team to become BICSc assessors and to set up our own training centres.

In January 2011 our Facilities Team at Doncaster Schools completed their training. The Cleaning Centre for Excellence was opened in March 2011 as a recognised BICSc Accredited Training Organisation (ATO) enabling them to deliver the BICSc qualifications, initially with the Cleaning Operators Proficiency Certificate (COPC) scheme. Further to this in October 2011 our Facilities team covering Southern England and Wales commenced their training with the new Cleaning Professional Skills Suite (CPSS) with a proposed additional centre based in St Mellons. This includes adoption of the mandatory skills card rewarding our cleaning operatives with Practitioner Membership of BICSc along with essential skills which protect the employee, the company, the buildings and the environment. This will give the VINCI Academy national coverage and the ability to offer BICSc qualifications to all our employees.

Health & Safety

In addition to introducing the BICSc standards, we have developed bespoke VINCI Health and Safety training modules for cleaning covering key topics such as COSHH, PPE, & Cleaning Safely.

Further developments include:

- **Daytime cleaning model**

We have developed a daytime

cleaning model which has been used successfully in the Planning Inspectorate in Bristol giving greater visibility of the process and creating full-time employment.

- **Sustainable Washrooms**
VINCI Facilities works to a sustainable washroom strategy for our clients, using only products that have been accredited with the EU Eco-Label. We also look to remove waste from the washrooms using low energy hand drying systems.
- **Increasing Clients Recycling**
Waste segregation is an important part of what we do throughout our contracts making the management of recycling an intrinsic part of what we offer.
- **Green Cleaning**
We have minimised the use of chemicals across the sites, using eco concentrates but relying more on micro-fibre technology for all cleaning surfaces. VINCI Facilities are constantly working with our suppliers to bring in the latest technology, focusing on low energy eco developments.

We have developed bespoke Health



and Safety training modules for all of our cleaners and this is something of high importance within our Academy.

In November 2011 we were the proud winners of the Golden Service Award for the Best Cleaned Educational Establishment 2011. The winning cleaning team at Mexborough School were recognised for their excellent performance as guests of honour at the BICSc North East Region Christmas Meeting. This major achievement is proof of what we seek to deliver as VINCI Facilities; this success was achieved through hard work, determination and commitment all of which have been underpinned with great customer relationships.

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